

Airbus Helicopters has entered a new era of communication and exchange with its customers.

Time has come to step from a standard customer portal previously called Keycopter to AirbusWorld, the new collaborative platform based on operators' feedback, and aimed at boosting day-to-day relations between you and us.

This platform offers many new functionalities, new tools, and allows a better understanding of customers' operations through an enhanced collaboration with them.

All services and functions accessible through AirbusWorld have been designed to contribute to:

- Higher availability
- Optimized costs
- Sustained asset value

For more informations, please contact:
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AirbusWorld
Your Airbus Helicopters customer portal
<https://keycopter.airbus.com>

Important to you, essential to us.

HELICOPTERS

AirbusWorld
Your collaborative
platform

AIRBUS

MAIN OBJECTIVES

ENHANCE CUSTOMER COLLABORATION

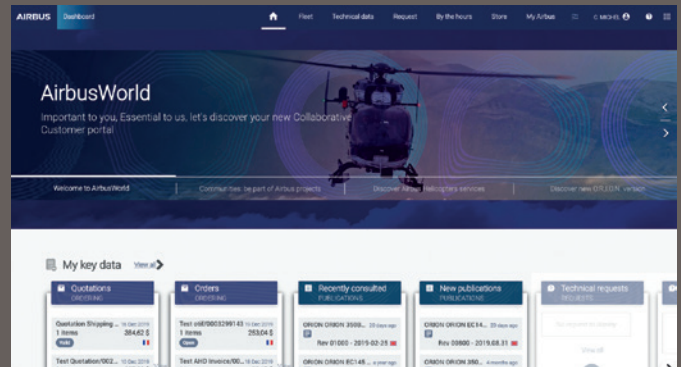
- Move from a customer portal to a collaborative platform
- Reinforce proximity to customers
- Share the same tools for better coordination between customers and us

IMPROVE CUSTOMER EXPERIENCE

- Simplify interfaces
 - New & modern
 - Intuitive navigation
 - Shortcuts available from everywhere
- Save time

OFFER A COMPREHENSIVE SUPPORT

- Accompany customers' operations
- Offer mobile solutions
- Inform about added-value services



MANY SERVICES COVERED

- Flight operations management
- Fleet management
- Spare parts Ordering
- Contracts management
- Technical Data
- Technical & logistics requests
- Warranty management
- Analytics Reports



MAIN NEW SERVICES

- Marketplace (ingredients & tools)
- Communities
- Showroom
- Data flows management
- Worldwide network