

Many achievements in 2017

98%
Spare parts delivered on time on planned orders



95%
Parts availability on HCare Smart

100%
Performance on HCare Infinite contracts



60,500
Flight hours logged under Infinite contracts

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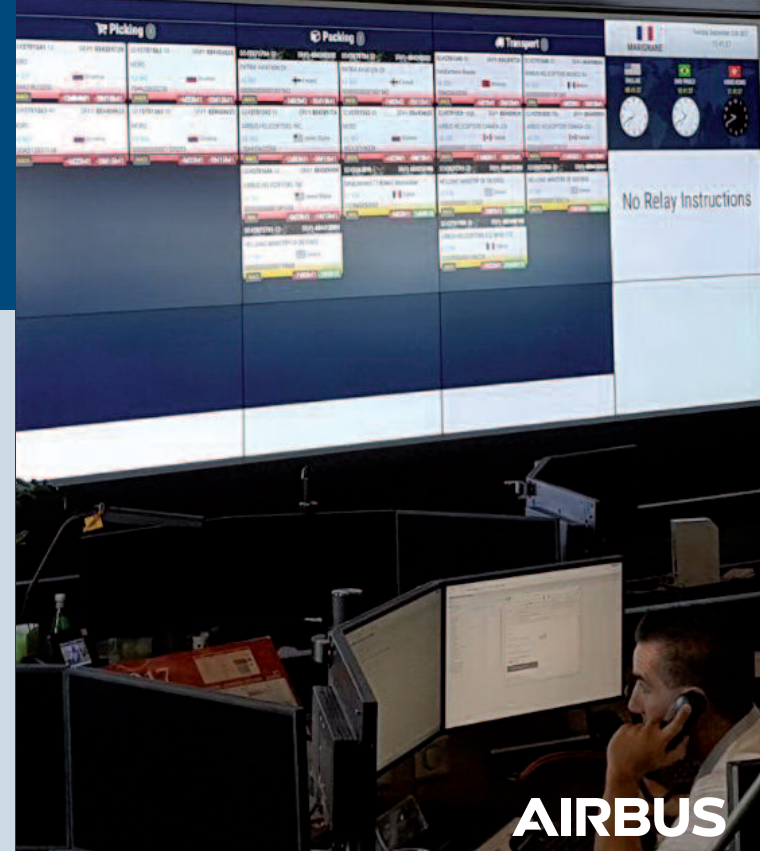
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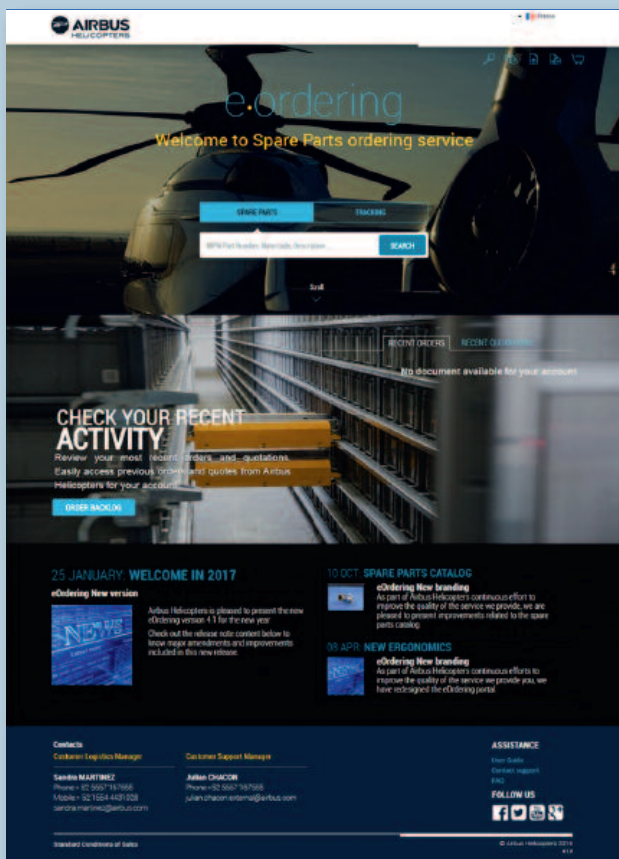
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HxCare[®]

Material Management



We commit to greater logistics experience



Visit our ordering website

<https://keycopter.airbus helicopters.com/irj/portal>

Online illustrated spare parts catalogue

Time saving & easy spares identification

We optimize your costs & boost your aircraft availability

HxCare Easy services Spare Parts

Re-engineering of our spare parts pricing policy

Consistency We review spare parts by category for a better pricing understanding. Since 2014 over 33,000 parts have seen their price adjusted downwards.

Competitiveness We concentrate our efforts on key products such as avionics or mission & ground support equipment.

Yearly price update We limit price review to a yearly basis.

Strong contribution to a better fleet availability



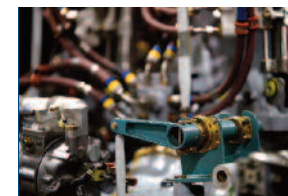
Better maintenance efficiency We commit on 100% of parts delivered on time for planned orders placed at least 15 days in advance. We deliver high performance level of some 97% on overall deliveries.

Fix & firm delivery dates We compensate any late delivery for committed planned orders.

More proximity We deliver anywhere from our 3 international logistics hubs.

HxCare Smart services

Enhanced parts or fleet availability & budget control



Simple We cover scheduled & unscheduled maintenance for dynamic components, blades and equipment through immediate standard exchange process.

Cost control We ensure smooth maintenance expenses and no customer stock.

Committed We commit on the service level backed by penalties in case of non performance.

HxCare Infinite services

A set of services up to turnkey solutions for a total peace of mind

Worry-free We put our specialists at your disposal to manage material, maintenance and technical aspects as per your requirements.

Full budget control We ensure smooth expenses on a large scope of activities and provide visibility and anticipation on costs to be covered.

Simple & efficient We cover all activities within a unique contract to simplify your purchasing management.

Committed We offer incentivized performance up to fleet availability commitment.