

# AIRBUS

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HCare HM BR 02-2022

HCare

HELICOPTERS

Helicopter  
Maintenance

AIRBUS

# TAKING CARE OF YOU ON EVERY FLIGHT

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**AirbusWorld**

Your Airbus Helicopters collaborative platform

<https://airbusworld.helicopters.airbus.com>

Thanks to its global network, Airbus Helicopters is ready to ensure that aircraft maintenance and upgrade work is completed efficiently, and rotorcraft downtime is limited, guided by four main priorities:

Airbus Helicopters offers a large and complete range of solutions for the maintenance of its helicopters

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**Enhanced safety**

**Higher availability**

**Optimised costs**

**Sustained asset value**

Important to you, essential to us.

**WHATEVER  
YOUR NEED,  
THERE IS  
A CUSTOMISED  
SOLUTION  
FOR YOUR  
AIRCRAFT**  
—

## **HCare Store**

Maintenance Repair & Overhaul

**AIRCRAFT  
MAINTENANCE**

**AIRCRAFT  
REPAIR**

**ON-SITE  
ASSISTANCE**

## **HCare Store**

Upgrades

**UPGRADES**

**SERVICE BULLETINS &  
SUPPLEMENTAL TYPE  
CERTIFICATES**

# AIRCRAFT MAINTENANCE

A full range of services from line maintenance up to major inspections, for the whole Airbus Helicopters range.

Benefit from Airbus Helicopters' design office expertise, a solution always available and in accordance with local authorities and international requirements (EASA, FAA).

Services performed at customer premises, through the Airbus Helicopters network equipped with local means and capabilities, or in house.

Our technicians' experience has been built on long and diverse field experience gained on the worldwide global fleet.



## TURNKEY SOLUTION

Can be performed jointly with SB/STC, Mid-life upgrades, mission repurposing, Aircraft rebuilding...

## LEADING-EDGE TECHNOLOGY

Benefit from the latest innovation.

## OEM STANDARDS

State of the art means, qualified and highly skilled technicians.

## COMMITMENTS

Basic inspections performed within fixed TAT.

# AIRCRAFT REPAIR

Benefit from solutions defined and developed by the Airbus Helicopters design office, tailored to each aircraft configuration.

A large range of services: repair and rebuild operations, structural repairs (airframe structure, canopy, cowlings...) and replacement of major airframe components (tail boom and stabilizers, fuselage aft junction assembly...).

Turn-key solutions performed through approved means ensuring conformity and interchangeability of repaired element, services performed at customer premises or in house through the Airbus Helicopters' global network of approved service centres located in close proximity to customer facilities.



## CUSTOMISED ENGINEERING

Designed by the OEM for each aircraft configuration.

## PROXIMITY

Expertise close at hand, through the Airbus Helicopters network.

## INTERCHANGEABILITY

Repair done on manufacturer certified jigs.

## TECHNOLOGIES

Special means for aircraft rebuild (master jigs, test benches...).

# ON-SITE ASSISTANCE

On-site technical assistance for components and helicopter maintenance, for all kind of operations (aircraft maintenance, aircraft repair and rebuild, upgrades...).

Immediate access to OEM expertise with Part 145 qualified technicians, skilled on the latest technologies.

Adequate and easy solutions avoiding aircraft transport and reducing repair time, for an improved aircraft availability.



## **COST EFFECTIVENESS**

Avoid cost of aircraft transport...

## **AIRCRAFT AVAILABILITY**

Minimised aircraft downtime.

## **REACTIVITY**

Immediate support at your doorstep.

## **OEM EXPERTISE**

Work performed by highly skilled technicians.

# WHEREVER YOU OPERATE... WE SUPPORT YOU

**OUR GLOBAL NETWORK SPANS MORE THAN 150 COUNTRIES  
WITH AN EXTENSIVE APPROVED MAINTENANCE NETWORK  
LOCATED IN CLOSE PROXIMITY TO CUSTOMER FACILITIES:**

- 31 main sites, customer centres and affiliated sites.
- 38 helicopters and/or support & services distributors.
- 92 service centres.
- 10 logistics hubs and local inventories,  
as well as multiple local stock warehouses.
- 4 technical support hubs.



Find your service centre with our Heli Presence App on your mobile devices, through our Airbus Helicopters web site or our AirbusWorld collaborative platform.

# UPGRADES

Airbus Helicopters proposes tailored solutions to increase the helicopter's overall performance and mission effectiveness with role/mission change capabilities, contributing to harmonized fleet, product improvement and maintenance cost reduction.

A large range of conversions (e.g. AS365 N1/N3) and mid-life upgrades (e.g. glass cockpit) to maintain your aircraft at the latest version, mission repurposing solutions to adapt your aircraft to your business, and benefitting from innovations and advanced technology, perfectly adapted to your aircraft configuration and defined by our experienced design office teams.

Upgrades provide new life to your aircraft, covering obsolescence, with the insurance of proven, certified and safe modifications developed by the Type Certificate holder.



## LATEST STANDARD

Latest technology to enhance mission capabilities.

## COST EFFECTIVENESS

Improved performance and mission efficiency.

## SAFETY

Certified solutions from the Type Certificate holder/Design officer.

## ASSET VALUE

Keep your aircraft at the best value.



# SERVICE BULLETINS & SUPPLEMENTAL TYPE CERTIFICATES

## STANDARD UPGRADES

### Buy your kit online

A large range of standard upgrades (SBs and STCs), an immediate answer through our AirbusWorld collaborative platform.

<https://airbusworld.helicopters.airbus.com>

## CUSTOMIZED UPGRADES

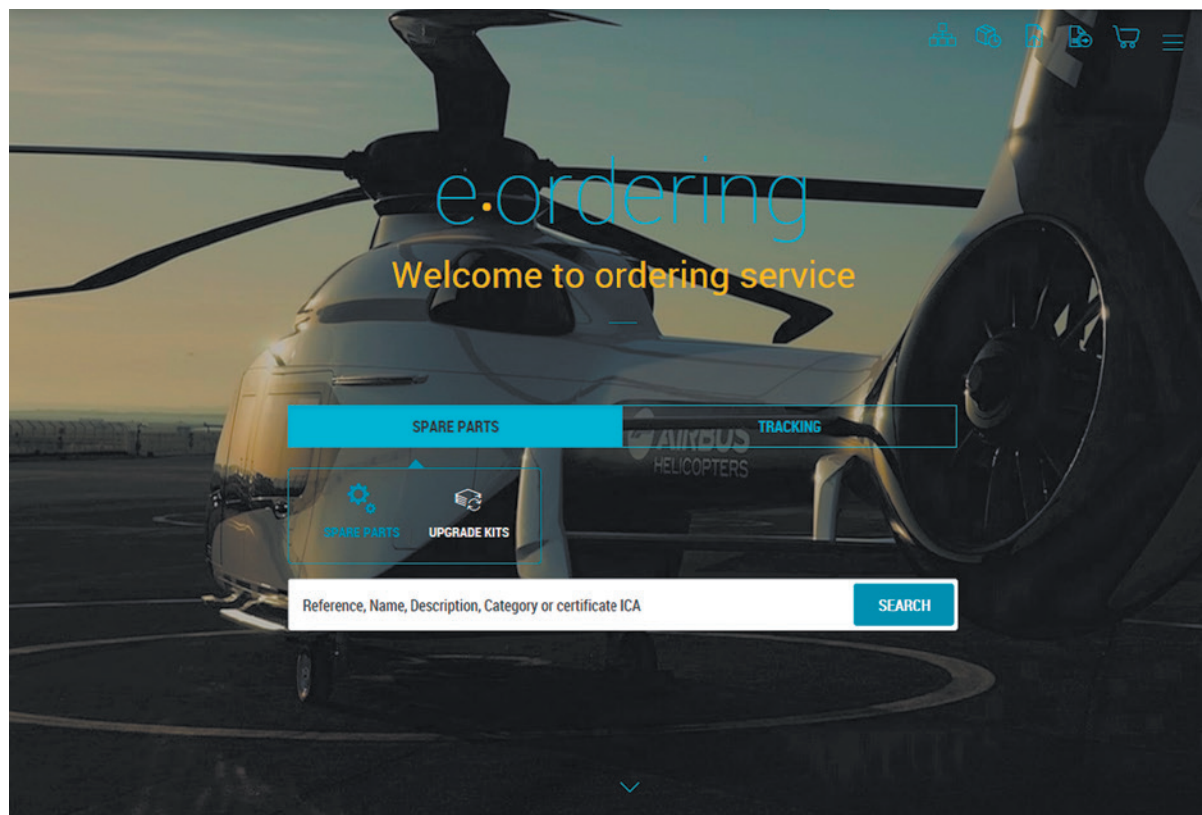
### We adapt the kit to your machine

A personalized and adapted solution, developed according to the as-delivered configuration of your helicopter.

## TURNKEY SOLUTION

### We install it for you

Complete solutions designed and performed by Airbus Helicopters.



**OFF-THE-SHELF**

A large catalog of kits immediately available.

**ONLINE STANDARD SOLUTIONS**

Quick and easy access through our customer portal.

**QUALITY STANDARDS**

Upgrades duly certified by main authorities.

**AVAILABILITY**

Solution always available for you.



