



2701 Forum Drive, Grand Prairie, TX 75052 | 972-641-0000  
airbushelicoptersinc.com

MAINTENANCE, MALFUNCTION/INFORMATION REPORT

Service Notification / RMA      Report Date      Customer Reference

Submitted By

Submitted For

Service Center Use Only

Non Warranty

If you are returning a part for any non warranty reason shown below, please provide AHI with your purchase order number.

Cost Estimate <input type="checkbox"/>	Repair <input type="checkbox"/>	Overhaul <input type="checkbox"/>	Exchange <input type="checkbox"/>	Credit <input type="checkbox"/>	Purchase Order Number
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Warranty Claim

Provide AE with purchase order number if you are requesting Warranty Repair or Warranty Replacement part. If you are requesting Credit for Local Repair, provide AHI with parts breakdown and cost for each part. For labor related claims, AHI will set the Labor Rate.

Credit Replacement Part <input type="checkbox"/>	Credit Local Repair <input type="checkbox"/>	Request Warranty Repair <input type="checkbox"/>	Request Warranty Replacement <input type="checkbox"/>	Core Return Against Advance Replacement Part <input type="checkbox"/>
Credit Labor <input type="checkbox"/>	Labor Rate	Labor Hours	Total Reimbursement Requested	Purchase Order Number

Helicopter Data

If Occurrence Date is before Part Removal Date, then make sure helicopter Hours at Occurrence are on the same day as the Part Removal Date. If the helicopter is covered under AHI Component Support Agreement, check the Component Support Agreement box. If the Reported Part is tracked by cycles, make sure to indicate helicopter Cycles at Occurrence.

Model	Serial Number	Registration Number	Occurrence Date	Hours at Occurrence	Cycles at Occurrence
Delivery Date	In-Service Date	Hours at Delivery	Component Support Agreement <input type="checkbox"/>	Comments	

Reported Part Data

Reported Part Data is required for all submittals. When shipping a core to AHI, make sure to enclose a completed copy of this form, removal tag, historical record card or other related paperwork. If reported part is not Original Equipment, complete the proof of purchase sections in the shaded areas. If exhibit is not available, AHI requires Scrap Certificate for parts destroyed at your location. See warranty policy for scrapping rules.

Part Number Removed		Nomenclature		Part Serial Number	Part Quantity Removed
Part Installation Date	Part Hours at Install	Part Removal Date	Removed Part Total Time	Removed Part TSO	Removed Part TSI
Exhibit Available <input type="checkbox"/>	Original Equipment <input type="checkbox"/>	Submitter Purchase Order	AHI Invoice Number	AHI Invoice Date	AHI Invoice Amount
AHI Material Number		Carrier	Date Shipped	Quantity Shipped	Waybill Number

Replacement Part Data

Replacement Part Data section is required for all submittals. If the replacement part is serialized, be sure to indicate the serial number installed. If you are requesting credit against the cost to replace the Reported Part, please provide the AHI invoice information.

Replacement Part Number	Submitter Purchase Order	AHI Invoice Number	AHI Invoice Date	AHI Invoice Amount
AHI Material Number	Serial Number Installed	Installed Part Total Time	Comments	

Report Reason and Action Taken

For example, avoid simple remarks like part is inoperative or leaking. Describe the problem caused by the inoperative part or where the leakage is occurring and how much.

Empty text box for reporting the reason and action taken.

Customer Contact Information

Print Contact Name
Email Address and/or Telephone Number
Signature

Comments

Empty text box for comments.