

Tool Rental Policy / Term and Conditions

Airbus Helicopters, Inc. maintains a large selection of tools made available for rental. These tools are designed to assist the operator in the performance of maintenance tasks and should be utilized and returned in a timely manner. Only eligible customers that have terms with Airbus Helicopters are able to rent.

Tools with a list price less than \$3,500 are not available for rental. Subject to availability, tools may be rented for a minimum of \$500 per tool. The rental period will not exceed seven (7) days and starts upon delivery of the tools, FOB Airbus Helicopters, Inc. facility in Grand Prairie, Texas, excluding one day travel each way.

All Cash Before Shipment (Advancement Payment) terms must contact a local Service Center to rent tools for maintenance needs. All Airbus Helicopters, Inc. or Airbus Helicopters Canada, Ltd. customers located in the US (or US territories) or Canada may rent tools under this policy. All other customers must rent tools from the Airbus Helicopters subsidiary located in their respective region.

1.1 Quotation

The Customer shall request a quotation for each rental tool (or set of tools) from the Seller (Airbus) by email or phone to their respective Regional Support Team.

Tools can only be rented for a period of seven (7) days maximum at a time for standard rental tools and up to fourteen (14) days for oversized tools at a time.

If several tools are required by the same Maintenance Task, the customer shall provide AMM reference along with their Purchase Order for a possible consolidation of delivery and discounted rate of the tools.

1.2 Tool rental process

Customer to submit an Purchase Order (PO) to their respective Regional Support Team with the following information:

- Order number/ reference of the Seller's Quotation
- Aircraft type, version and serial number of the Helicopter
- AMM task reference of the tool(s)
- Rental period
- Ship to address / contact
- Carrier & Freight account and method of shipment
- Invoice address and Tax exemption certificate if applicable

Tools can only be rented for a period of seven (7) days maximum at a time for all tools and up to 14 days for oversized tools at a time.

Customers must return tools within the allotted period of time authorized by the Seller.

Customers will not be able to submit tool rental requests via Airbus World. It would be necessary to contact their assigned Regional Support Team to place your request (external).

By submitting your Purchase Order, customers are agreeing to the Terms and Conditions set forth within this document.

If the customer requires to keep the tool for more than the initial allotted time frame, a request for an extension needs to be sent to the Seller by email for approval together with a justification. If not approved, the tool must be returned immediately. If a customer fails to return the tool within the allotted time frame,

the Seller reserves the right to invoice the associated rental fees, penalties and/or the price of the new tool(s)

If the customer needs to use the tool at another base facility, the customer shall not ship the tool without prior consent of the Seller, but shall return tools back to the Seller's facility.

If the tool needs to be used at another base, the customer shall notify their respective Regional Support Team by submitting a new Purchase Order.

If the tool is shipped to a different base location without prior Sellers' consent or knowledge, a non-refundable late fee of \$250 per day plus the cost of the tool rental fee will be assessed to the customer.

1.3 Rental Period

Tools can only be rented for a period of seven (7) days maximum at a time for all tools; and up to fourteen (14) days for oversized tools at a time.

If an extension of the rental period is necessary, Tech Support will have to validate the additional time extension request in order to allow the Customer to keep the tool for an extended period of time.

If the Customer fails to return the tool within the allotted period of time, the Seller reserves the right to invoice the associated rental fees plus the price of the new tool(s).

The rental term will start immediately upon delivery of the tool(s) to the Customer and end upon their return to the Seller with all applicable updated documentation. The rental term is not considered closed until the tool(s) and all applicable updated documentation are received per carrier tracking /delivery date to AHI.

1.4 Cancellation

If the Customer decides to cancel a confirmed tool rental (after Seller's receipt of the Order Confirmation and before delivery of the tool[s]), a non-refundable administrative fee of \$250 will be assessed.

1.5 Shipping

The tool(s) delivery transport cost shall be covered at Customer's expense using their preferred method of shipment by providing a Freight Forwarder account and delivery address.

1.6 Storage

The Customer shall use and store the tool(s) appropriately in a secured and climate-controlled environment. The Customer agrees to neither rent, loan, sell, borrow or assign the tool(s) without prior written consent of the Seller, nor mortgage the tool(s) or permit it (them) to be subject to any legal process.

1.7 Return process

AHI Customer Support Representative will issue an RMA (Return Material Approval) for the customer at the time of the order.

The customer shall capture and provide images of the tool's condition prior to returning the tool back to Seller's facility in Grand Prairie, TX.

The Customer shall bear all risks of loss or damage of the tool(s) during its use and shall take out adequate insurance policies to cover such risk and damage. Customer is not responsible for normal wear and tear of the tool(s).

Upon return of the tool(s), a receiving inspection will be performed by the Seller to determine serviceability and that the complete tool or set of tools has been returned. Any tools returned damaged or incomplete shall be repaired/replaced at Seller's sole discretion and the costs shall be invoiced to the Customer.

Please contact your designated Regional Support Teams to obtain RMA for tool return:

- northeast.support@airbus.com
- northwest.support@airbus.com
- southwest.support@airbus.com
- gulf.support@airbus.com
- support.AMC.ahi@airbus.com
- servicecenter.support@airbus.com
- support.H160Spares.ahi@airbus.com

AHI Return Addresses / Tool Rental Administrator:

Airbus Helicopters, Inc
Attention: Jonathan Campbell
2701 N Forum Dr
Grand Prairie, TX 75052

1.8 H160 Tool Rental

AHI will have H160 tooling available and the same rental fees apply. However, there will also be a limited rental stock available at Sterling Helicopters which is the designated Service Center for the H160 tool rentals. To obtain more information on the pricing and availability of H160 tools, please contact Sterling Helicopters directly.

Sterling Helicopters

Phone (800) 270-2681

Email: parts@sterlinghelicopter.com

Part Number	Description
FAS-65073	DRAG DAMPER ASSEMBLY TOOL
X622P4100101	DRAG DAMPER ASSEMBLY TOOL

KA1549	COMPRESSOR BELT REPLACEMENT KIT
X243P5201101	BATTERIES GPU ADAPTER (EPU/BATT)
X719P1201102	ENGINE BACKWARD MOVING TOOL
X324P8001101	WHEEL RIMS ASSEMBLY TOOL
X073P1401101	COMMON HOISTING RING
KA1559	AIR OUTLET VENTIL REMOVAL TOOL
KA1547	FALSE MGB PINS KIT
KA2012	MAIN ROTOR HEAD SLING
M621A1001101-S5330	BLADE TRIM TAB ADJUSTMENT TOOL
X631P3401101	ENGINE-MGB CPL HOLD AND PROTECT TOOL
X622P3401101	BLADE PIN EXTRACTION KIT
X290P5201101	HYDRAULIC RESERVOIR DRAIN LINE
KA1560	LINING PIN UNLOCKING TOOL
ABATH	TAPPING TOOL
X621P1101101	MRB SLING
BR-B160-01-E	STANDARD TOW BAR H160
X632P5101101	MGB-TGB OIL DRAIN LINE
GA90-00-00	HYDRAULIC AND GAS TOOL KIT
GA91-00-00	NITROGEN TOOL KIT
6-97-187	SUCTION PAD
X180P7101101	ROTOR STROBE ADAPTER
X719P1101101	EQUIPPED ENGINE SLING
X243P5101201	28V SERVICE CONNECTOR ADAPTER
X622P3101101	MAIN ROTOR SLEEVES HANDLING TOOL
X631P3201101	GIMBAL PINS EXTRACTOR
X632P5203101	MAGNETIC PARTICLES CATCHER
X522P9100101	EMERGENCY EXIT REARM TOOL
X071P1101101	JACKING PAD
X622P3301101	DRAG DAMPER REPLACEMENT TOOL KIT
X716P2201101	PLENUM AIR INTAKE COVER

APPENDIX - Tool Rental Fees

Calculation of Rental Fees:

Fixed Charged per week + (\$250 late fee x N days)

Example:

\$500 x one week = \$500 US dollars.

The customer is late 4 days returning the tool, then \$250 x 4 days = \$1000 US dollars.

The rental period shall not exceed the period authorized by the Seller's otherwise late penalties will be assessed up to the cost of the new tool.

- \$100 Rental Daily Fee up to seven (7) days

Part Number	Description
704A976724.00	ANCT Tool / Processed by Tech Support

- \$250.00 Rental Daily Fee up to seven (7) days

Part Number	Description
CSW6100-2	Becker Interface Equipment / Processed by Tech Support

- \$500 Weekly Rental Fee for seven (7) days

All tools except the ones mentioned below, and including 478625(300-020-000 USB HW INTERFACE MDU 379 come with laptop and harness). Weekly rental fee is \$500 USD per 7 days.

The seller will charge \$750USD weekly for up to three tools consolidated and \$1,500 USD weekly for up to five tools consolidated related to the same maintenance task.

\$1,000 USD Weekly Rental Fee for seven (7) days

Part Number	Description
105-42110W3	LOWER FLIGHT CONTROL ALIGNMENT KIT
L134M6701101	RIGGING DEVICE
117-44001W5	RIGGING DEVICE
B670P4001101	RIGGING DEVICE
B290P0101102	HYDRAULIC PUMP DRIVE
105-41482L1	ADJUSTING DEVICE
D671P7001101	RIGGING DEVICE
L620P5001952	MECHANIC TOOL KIT
L620P5001953	HYDRAULIC TOOL KIT
D625P50A1101\KIT1	ROTOR MAST INSTALLATION
D625P50A1102\KIT2	ROTOR MAST NUT INSTALL
D671P1052102	RINGING TOOL
2146.00.00.00	ROTOR HUB SHAFT REPLACEMENT KIT

The seller will charge \$1750 per weekly for two to three tools consolidated and \$2500 weekly for four or more tools consolidated related to the same maintenance task.

\$1,200 USD Weekly Rental Fee for seven (7) days

Part Number	Description
L535A0000051C291-01	HALTEVORRICHTUNG (English name "bracket")

The seller will charge \$1850 per weekly for two to three tools consolidated and \$2800 weekly for four or more tools consolidated related to the same maintenance task.

- \$1,500 USD Weekly Rental Fee for Oversized tools must be delivered by freight and can be consolidated into one single shipment / Maximum fourteen (14) days**

Part Number	Description
117-G0004	MAST MOMENT TOOL
HMF-BG-135-130	MAST TOOLING KIT
105-42110W3	LOWER FLIGHT CONTROL ALIGNMENT KIT
L134M6701101	RIGGING DEVICE
117-4401W5	RIGGING DEVICE
B670P4001101	RIGGING DEVICE
105-41482L1	ADJUSTING DEVICE
B290P0101102	HYDRAULIC PUMP DRIVE
B630P3001051	ROTOR MAST REPLACEMENT GSE

Seller will charge \$2000 weekly for up to three tools consolidated and \$3000 weekly for more than four tools consolidated related to the same maintenance task.

- \$3500 USD Weekly Rental Fee for Oversized tools must be delivered by freight and can be consolidated into one single shipment / Maximum fourteen (14) days**

Part Number	Description
2157.00.00.00	ROTOR HUB-SHAFT REPL. KIT

The seller will charge \$4000 weekly up to three tools consolidated and \$4500 weekly for more than four tools consolidated related to the same maintenance task.